



# Become an EcoCare member and get exclusive access to our experts

## EcoCare for single-phase UPS

### Next generation services membership

Managing a fleet of single-phase uninterruptible power supplies (UPSs) and related accessories with your on-site team can be a challenge, not only when it comes to budget but also your team's time and bandwidth.

With EcoCare membership, Schneider Electric offers expertise combined with innovative digital capabilities across the single-phase UPS lifecycle.

As an EcoCare member, you have a trusted ally by your side, who has comprehensive knowledge of the unique edge architecture that powers your business, so you can minimize downtime, maximize operational efficiency and safety, and contribute to a smaller carbon footprint.

Unlock the full potential of your connectable single-phase UPS with 24/7 proactive monitoring and advice from our experts to support, maintain, and manage your equipment while empowering your team. EcoCare also gives you access to fast response times and on-site intervention with labor and spare parts included. You will also get preferred rates for our on-site data asset collection service to gain visibility into your inventory baseline for current and future distributed IT asset management.

With EcoCare, Schneider Electric's expertise helps you in your decarbonization journey to make the most of your energy and resources.

### Why become an EcoCare member?

- **Exclusive access to experts**, both on-site and remote, allowing you to free up your personnel to focus on other priorities.
- **Optimize your maintenance costs** with replacement parts covered, including batteries.
- Help **reduce your OPEX** by relying on our services to manage your single-phase UPS fleet.
- Contribute to your **company's sustainability goals** with proper disposal and recycling of old equipment.
- **Get maintenance recommendations and insights** into your operations to help improve your business performance and efficiency.
- **Empower your team** and develop their skills with specialized training.

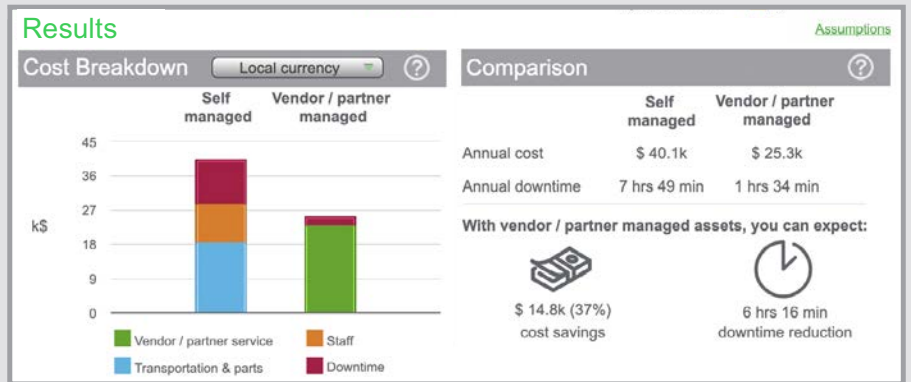
Life Is On

**Schneider**  
Electric

# Discover potential cost savings

## UPS edge management calculator

Simply input variables across three main categories: UPS fleet, Operational Expenses (OpEx), and downtime. From there, the tool calculates in real-time whether you would benefit from managing your UPS fleet or outsourcing these responsibilities to a vendor or partner. Based on your inputs, as well as the assumptions and advanced inputs of the tool, you can find your results in seconds.



### EcoCare for Single-Phase UPS

 Support to operations	<b>Access to mySchneider portal</b> with chat, visibility of assets and warranty status, visits scheduling and reports		●
	<b>Technical Support</b>	Direct access to experts during business hours	●
	<b>Emergency Support</b>	Emergency support 24/7 hotline	●
		Break-fix on-site intervention	●
		<ul style="list-style-type: none"> <li>Service Level Agreement* - next business day</li> <li>On-site intervention cost</li> </ul>	●
<b>Customer Success Management**</b>		●	
 Replacement Parts	<b>Replacement parts, including batteries</b>	Spare parts cost	●
 Monitor & Optimize	<b>24/7 Monitoring and alarming</b>		●
	Proactive technical assistance in case of alarms***		●
	Automatically generated reports****		●
 Workforce empowerment	<b>Consultancy by our experts with advanced analytics**</b>		●
	Annual consultation with recommendations to improve maintenance and insights into operation****		●
 On-site assessment	<b>Access</b> to standard online training courses		●
	<b>Advanced online training courses</b> to empower your staff for basic troubleshooting and self-monitoring		Member Rates
<b>EcoConsult Audit</b> with on-site data collection service for obtaining UPS fleet details, age, and health			Option

\*Maximum zone coverage may vary based on your country/location.

\*\*Qualification based on UPS fleet size

\*\*\*Customer/Partner performs if opting for advanced training

\*\*\*\*Not included with the Advanced eLearning version

Life Is On

**Schneider**  
Electric

**Connection**  
we solve IT®

Business Solutions  
1.800.800.0014

Enterprise Solutions  
1.800.369.1047

Public Sector Solutions  
1.800.800.0019

www.connection.com/APC

C2386218-1023