DIGITAL WORKSPACE CASE STUDY

# EUC Cloud and Virtualization Results in Reduced Management Costs

## The Challenge

A mid-sized Connection customer made several acquisitions that left them with a siloed, legacy Windows end-user compute architecture that was increasingly more costly to support and limited the productivity of their distributed hybrid workforce.

## The Solution

- Experts performed several assessments and designed an EUC environment that leverages virtualization and moved several functions and workloads to the cloud.

- Implemented Azure Virtual Desktop which increased the flexibility and mobile experience for its workforce.

- Transitioned several enterprise applications and voice and video capabilities to Microsoft 365 and Azure cloud, allowing the customer to retire legacy phone systems.

- Manage services for parts of the customer's endpoint environment to ensure optimal health of the devices and OS.

## The Results

Optimized EUC architecture and virtualization that provided a better hybrid work experience, including:

- Reduced costs 20% to manage and operate the environment

- The ability to reallocate resources to more important business objectives

- Reduced costs previously associated with the legacy phone system

- Improved end-user satisfaction

Teams involved: Consulting, Professional, and Managed Services

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