



Microsoft FastTrack offers one of the easiest ways to deploy Microsoft cloud solutions. Do you have a new or existing Microsoft 365 subscription? At no additional cost, Connection can provide qualified customers with consultative guidance to maximize investments in cloud, security, identity, and compliance.

What to Expect from FastTrack

- Access to FastTrack specialists throughout the life of your eligible subscription
- Remote guidance and assistance during FastTrack business hours
- Best practices, self-service tools, resources, and remote workshops to assist your deployment

The FastTrack Process					ınch	Repeat as necessary for additional eligible Microsoft 365 services	
technical planning	initiate	assess	remediate	enable	r	data nigration	completion
	Kickoff meeting to discuss FastTrack benefits and your deployment plan	Discovery session to understand the technical environment and required work	Remediate any technical issues identified in preparation for service enablement	Configure and enable core infrastructure required for service enablement		rate data equired	Agree upon engagement completion

Note: Adoption activities are recommended to accompany the technical onboarding. FastTrack can assist by providing links to communication templates, training portals, and handouts.

Engagement from Start to Finish

- FastTrack assistance is available by contacting your Account Team.
- FastTrack assistance continues until the agreed-upon completion of your engagement.
- The engagement is considered complete when users can be onboarded and are ready to use the service in production.
- You may receive continued support for your completed services through support tickets (admin portal) or Premier Support.
- If we don't receive a response after two business weeks, our FastTrack team disengages.
- To see if you are eligible, contact your Account Team.



Ready to get started with FastTrack? Contact a Connection Account Manager today!

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