

# MICROSOFT FASTTRACK SERVICE

Move Confidently to the Cloud

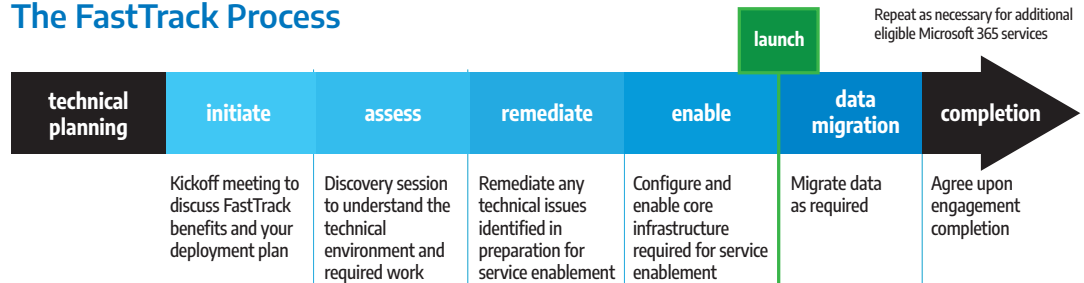


Microsoft FastTrack offers one of the easiest ways to deploy Microsoft cloud solutions. Do you have a new or existing Microsoft 365 subscription? At no additional cost, Connection can provide qualified customers with consultative guidance to maximize investments in cloud, security, identity, and compliance.

## What to Expect from FastTrack

- Access to FastTrack specialists throughout the life of your eligible subscription
- Remote guidance and assistance during FastTrack business hours
- Best practices, self-service tools, resources, and remote workshops to assist your deployment

## The FastTrack Process



Note: Adoption activities are recommended to accompany the technical onboarding. FastTrack can assist by providing links to communication templates, training portals, and handouts.

## Engagement from Start to Finish

- FastTrack assistance is available by contacting your Account Team.
- FastTrack assistance continues until the agreed-upon completion of your engagement.
- The engagement is considered complete when users can be onboarded and are ready to use the service in production.
- You may receive continued support for your completed services through support tickets (admin portal) or Premier Support.
- If we don't receive a response after two business weeks, our FastTrack team disengages.
- To see if you are eligible, contact your Account Team.

Ready to get started with FastTrack? Contact a Connection Account Manager today!

Business Solutions 1.800.800.0014	Enterprise Solutions 1.800.369.1047	Public Sector Solutions 1.800.800.0019
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