



Monitoring & Dispatch Services

Distributed IT efficiently managed by us, for you.

It's a common scenario: you are responsible for managing geographically dispersed IT infrastructure. You have unstaffed sites, limited bandwidth and visibility of the product locations, and there is no single point of contact to operate this distributed architecture. Yet, this equipment is key for your business. **The question is, who can you trust to help operate your system efficiently and manage it proactively?**

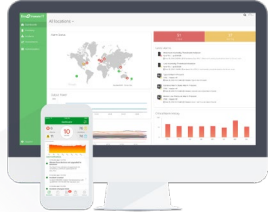
Experts from the Schneider Electric™ Connected Services Hub are your trusted advisors for your distributed IT infrastructure. Combining 24/7 remote monitoring, proactive troubleshooting and resolution, and on-site remediation for issues that require hands-on assistance.



Life Is On

Schneider
Electric

Why add Monitoring and Dispatch Services?



Gain Visibility

We monitor your UPS systems, so you don't have to.



Free Up Time

Reduce time spent on reactive maintenance so you can focus on other key initiatives.



Drive Down OpEx

Save up to 40% managing the lifecycle of your distributed IT infrastructure.

[Calculate your savings](#)



“

By combining 24/7 monitoring, troubleshooting, on-site support, and any necessary parts, the service reduces our time spent on reactive maintenance, keeps us focused on achieving our commitments and timelines, and helps us gain OpEx efficiencies.”

Dan Watkins, Associate Vice Chancellor, Information Technology,
Ventura County Community College District

Key Features and Benefits

Features	Benefits
Cloud-based, remote monitoring via EcoStruxure™ Asset Advisor (included)	24/7 monitoring and event notification help minimize business interruptions
24/7 technical support	Remote troubleshooting via technical expert engineers
Remedial replacement of parts and batteries	Proactive shipment of replacement parts reduces time to repair
Monthly risk mitigation reporting	Reporting, including device age, incidents, and proactive maintenance recommendations
Next business day, on-site service*	Replacement of necessary parts or units by Field Service Representative at customer site regardless of UPS age or location

*Refer to Statement of Work for availability.



Contact an Account Manager for more information.

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1.800.800.0014

Enterprise Solutions
1.800.369.1047

Public Sector Solutions
1.800.800.0019

www.connection.com/apc