HP Managed Print Services (pMPS)

Print management made simple

Connection®
we solve IT®

Workforce Solutions

c08928473, March 2024, Rev. 1

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You have enough on your plate without having to worry about print management

Handling supplies & device maintenance is a distraction

Security is a concern you want to address

You're looking for a solution that provides flexible contract & billing terms that work for you

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Key Trends

50% Of customers say improved service quality is the top driver for MPS[1]

49% Of CIOs said increasing cybersecurity protections will be a significant initiative in driving business investments.[2]

37% Say cost control is still the top print management challenge.[3]

50% Of small to mid-sized organizations prefer to avoid longer contracts for their technology solutions.[4]

Make your Workforce a Force for Growth

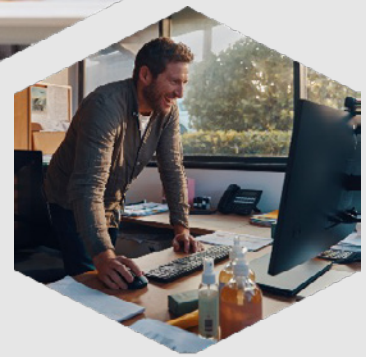
HP delivers optimal experiences fit for your workforce

In the new era of work demanding flexible, sustainable, and data-driven decision-making

We let **you focus on what matters** by optimizing IT resources & lightening the burden of the basics

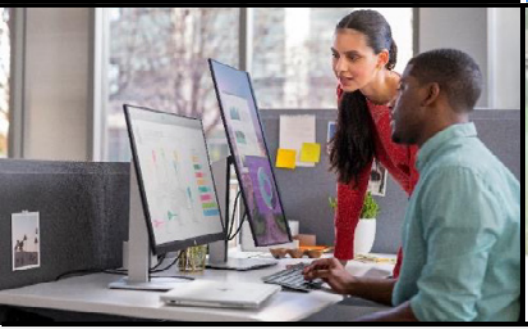
We put your **business needs first** with our flexible-first approach to financing, configuration & services

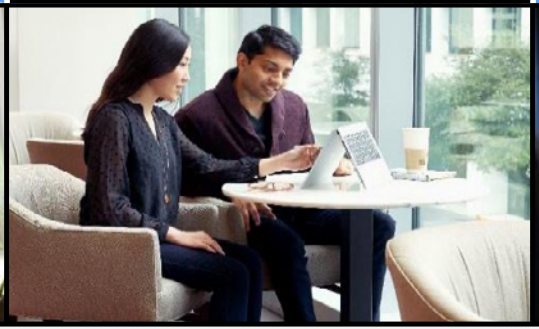
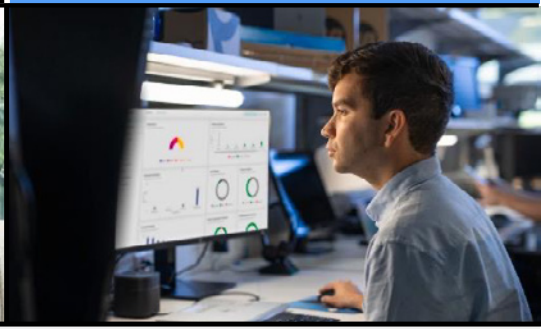
We make **doing the right thing easy** with our expertise, data intelligence & responsive technologies



You decide the outcomes, and we deliver the solutions that work for you

Workforce Computing	Document & Printing	Communication & Collaboration	Security



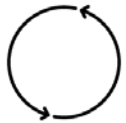



Professional Servies | Configuration & Deployment | Support Services | Renew Services | Managed Solutions

WORKFORCE EXPERIENCE PLATFORM

HP Managed Print Services – Print management made easy

A more seamless work experience



SIMPLIFY PRINT MANAGEMENT

Count on HP Managed Print Services[1] to handle print management for you with proactive supplies replenishment[2] and expert support[3] just when you need it.

BOLSTER SECURITY

Defend your network and build cyber resilience with security features embedded into devices as standard, making them the world's most secure printers[4].

EMBRACE FLEXIBLITY

Tailor your contract to suit your specific business needs with your choice of length (1-5 years) and billing model[5], as well as multi-country coverage[6]. We ensure an easy setup, operational within days[7].

The offer

WHAT'S INCLUDED

HARDWARE	Purchased or leased HP managed devices*, optimized for MPS[1]
SIMPLE BILLING	One consolidated bill in a billing model that works for you[2]
AUTOMATED SUPPLIES	We manage your supplies, providing proactive monitoring to trigger auto-delivery of ink and toner[3]
DEVICE INSIGHTS	Track costs and consumption for one printer, or an entire fleet[4]
HARDWARE SECURITY	Device-embedded hardware protection[5]
HARDWARE SUPPORT	We manage service requests with remote, next business day, or 4-hour onsite support and parts[6]
MAINTENANCE KIT	Fuser kits, transfer kits, collection units, waste toner bottles[7]
FLEXIBLE CONTRACT	Contract terms of 1-5 years available
SOFTWARE SOLUTIONS	Software solutions for print management and security[8]

*Hardware sold separately.

Supplies Auto-Replenishment

We remotely monitor your devices so we can send supplies before they run out[1], eliminating the need for manual ordering or bulk storage. Shipments are sent to the precise locations required right when you need them, letting you focus on other things.

Proactive supplies delivery
Just-in-time delivery[1] keeps devices running smoothly

When and where you need
Shipments are sent exactly where you need them

Keep the office organized
No need to store boxes of supplies

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Support Services

Harness the power of HP support services for frictionless printing, with remote and onsite assistance available from expert technicians[1] – minimizing device downtime and boosting productivity.

Remote & onsite support
Next business day and 4-hour response times available

First Time Fix
Equipped with the latest toolsets, HP Services target First Time Fix wherever possible

View and manage tickets
Easily keep track of service requests in the DCC portal

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Data & Analytics

Access the HP Device Control Center (DCC) portal to view a variety of device information and insights, including fleet performance, device model and serial number, installed locations, supply levels, page counts, and print volume. Submit manual supplies orders if you choose and keep track of service requests.[1]

Gain device Insights
Keep an eye on your device metrics

Submit supplies orders
Place a manual order if you need

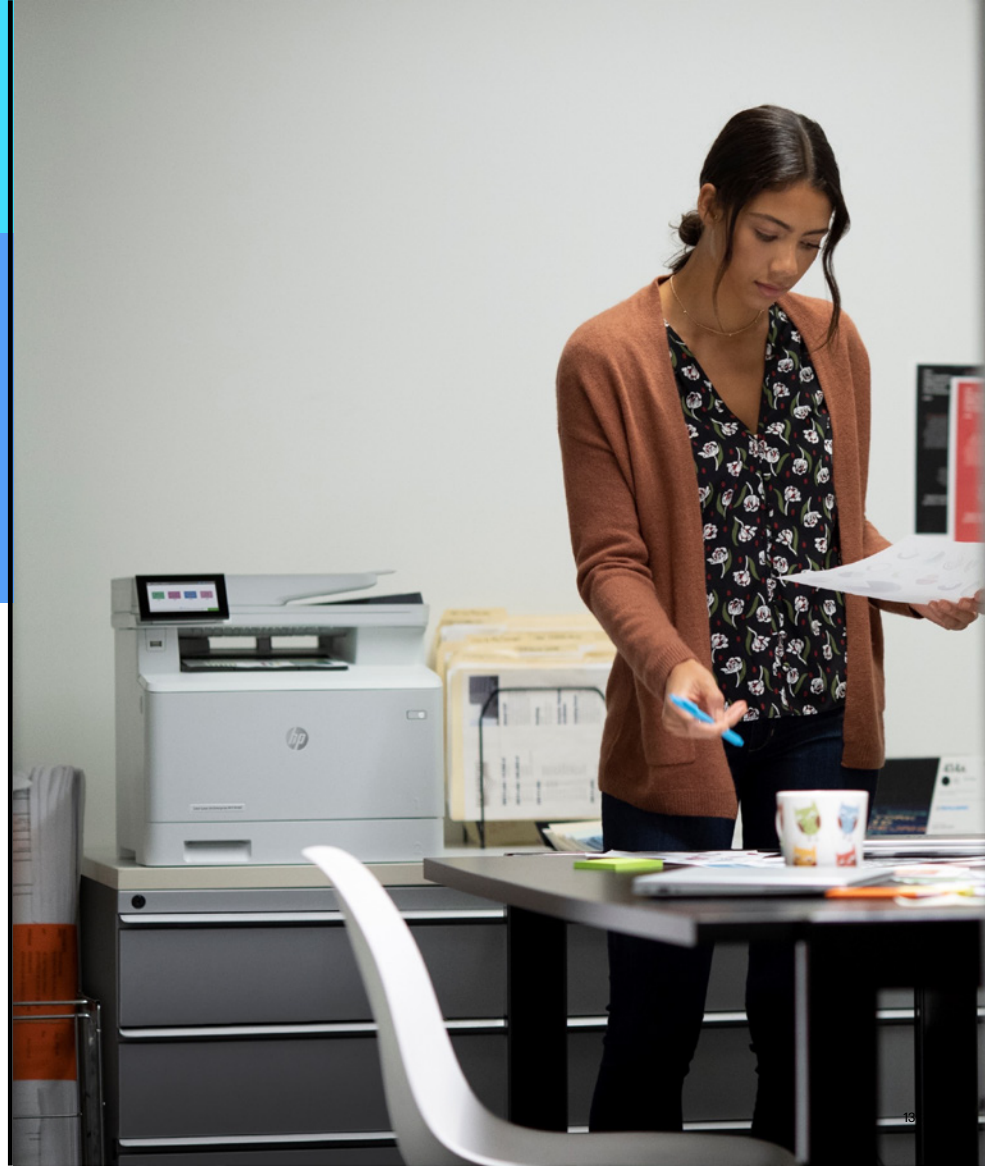
Monitor service requests
Easily track requests and resolutions

Billing Models USA

Select from two different billing models[1] to meet your business needs – choose the option that best aligns with your financial requirements.

HP cost per page
Pay for what you print

Managed cartridge billing
Pay for the cartridges you use



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Put HP pMPS to work for your organization

Arrange a follow up call

Assess your fleet needs

Get a quote

Start transforming your business today

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we solve IT

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1.800.800.0014

Enterprise Solutions
1.800.369.1047

Public Sector Solutions
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